BSP

BSP Online Banking
School Fee Payment Service

Customer FAQ

BSP Online Banking - *School Fee Payment Services*
Frequently Asked Questions

Q How do I pay school fees on Internet Banking?

A
1. Log in to BSP Online Banking
2. Go to Utility Payments
3. Select School Fee Payment
4. Choose the school
5. Select your account
6. Enter the amount and student details
7. Confirm and complete security verification

Q Which schools can I pay using Internet Banking?

A All schools that are registered under the BSP School Fee Program.
They appear in the School Fees Merchant List inside Internet Banking.

Q What information do I need?

A
- Student Name
- Amount to pay
- School name (must match registered merchant listing)

Q How do I download a receipt for my payment?

A Receipts are no longer downloaded immediately after payment.

1. Log in to Internet Banking
2. Go to Utility Payments
3. Select School Fee Payment History
4. Choose account and date range
5. Click Download Summary

Download Summary = Official Receipt

Q How long does the payment take?

A Payments to BSP-registered school merchants are immediate.

Q Why can't I find my school in the list?

A Possible reasons:

- School is not registered
- School is temporarily inactive
- School name has changed

Please check with the school or visit a BSP branch for assistance.