

User Guide

How to Clear your Browsing History

Why should I clear my browsing history?

BSP recommends that you frequently clear your browsing history to protect your personal information from other people who may use your device and third parties on the internet. This also clears your device storage and allows the BSP Internet Banking applications to run more efficiently, preventing old forms being used. How do I clear my browser history and cache? Follow the below steps to clear your browser history and cache, according to the browser you are using:

Chrome



- 1. Open Chrome.
- 2. At the top right, click on three dots.
- 3. Click "History" from dropdown menu list, select "History" again from pull-out menu
- 4. Click "Delete browsing data"
- **5.** At the top, choose a time range. To delete everything, select "All time".
- 6. Next to "Cookies and other site data" and "Cached images and files." check the boxes

Firefox



- 1. Open Firefox
- 2. Click the menu button to open the menu panel.
- 3. Click History and select Clear Recent History...
- 4. Next to When, choose Everything from the drop-down menu, select Temporary cached files and pages in the items list, make sure other items you want to keep are not selected.
- 5. Now click the Clear button.

Internet Explorer



- 1. Open Internet Explorer
- 2. At the top right, click on the three dots and then select Settings.
- 3. In the Menu on the left hand side of the screen select Privacy, search, and services.
- 4. Select Clear browsing data. then click Choose what to clear.
- 5. Under Time range, select All time.
- 6. Ensure the boxes next to "Cookies and other site data" and "Cached images and files" are checked.

Microsoft Edge



- 1. Open Microsoft Edge.
- 2. At the top right, click on the three dots and then select Settings.
- 3. In the Menu on the left hand side of the screen select Privacy, search, and services.
- 4. Under Clear browsing data, select Choose what to clear.
- 5. Under Time range, select All time.
- 6. Ensure the boxes next to "Cookies and other site data" and "Cached images and files" are checked.
- 7. Select Clear now.

Safari



- 1. Open Safari
- 2. Go to Settings > Apps > Safari > Advanced > Website Data.
- 3. Tap Remove All Website Data. If this button is gray, there is either no data to clear, or you might need to check your web content restrictions in Screen Time.
- 4. Tap Remove Now. This clears data that's used for tracking, and by websites to save login information for faster browsina.





