



CARD RENEWAL/ REPLACEMENT/ PIN RESET FORM

CUSTOMER ACCOUNT NUMBER

BANK USE

CIF #

BRANCH

REQUEST

☐ **CARD RENEWAL** (SKIP SECTION A)

☐ **CARD COLLECTION** (SKIP SECTION A)

☐ **CARD REPLACEMENT** (COMPLETE ALL SECTIONS)

SELECT CARD REPLACEMENT TYPE

☐ INSTANT KUNDU

☐ CLASSIC VISA DEBIT

☐ BSP FIRST PLATINUM

☐ INSTANT VISA DEBIT

☐ SME VISA

☐ BSP PRIORITY GOLD

☐ SUMATIN

☐ KIDS SAVINGS

☐ BSP PRIORITY SILVER

☐ **PIN RESET**
(SKIP SECTION A)

☐ **STOP CARD**
(SKIP SECTION A)

TITLE: ☐ MR ☐ MS
☐ MRS ☐ DR

FIRST NAME

MIDDLE NAME

LAST NAME

DATE OF BIRTH

MOBILE PHONE

EMAIL

CUSTOMER INFORMATION UPDATE

PLEASE COMPLETE IF YOU HAVE NOT RECENTLY COMPLETED CUSTOMER INFORMATION UPDATE OR IF ADVISED BY STAFF

GENDER: ☐ MALE
☐ FEMALE

ANNUAL GROSS INCOME

PLACE OF BIRTH

NATIONALITY

RESIDENT STATUS: ☐ RESIDENT ☐ PERMANENT U.S. RESIDENT ☐ NON-RESIDENT ☐ VISITED U.S. IN THE LAST 3 YEARS

EMPLOYMENT DETAILS

EMPLOYMENT STATUS:

☐ UNEMPLOYED

☐ EMPLOYED

OFFICE PHONE (IF APPLICABLE)

OCCUPATION (IF APPLICABLE)

INDUSTRY (IF APPLICABLE)

RESIDENTIAL ADDRESS

SECTION LOT STREET NAME

SUBURB / TOWN / VILLAGE

DISTRICT / PROVINCE

MAILING ADDRESS

PO BOX

COUNTRY

POSTCODE

☐ RELATED TO A POLITICALLY EXPOSED PERSON E.G., POLITICIANS, THEIR FAMILY MEMBERS AND/OR BUSINESS ASSOCIATES

NAME OF RELATED PERSON (IF APPLICABLE)

POSITION OF RELATED PERSON (IF APPLICABLE)

INCOME & DEPOSIT DETAILS

PURPOSE OF ACCOUNT: ☐ SALARY / WAGES

☐ INVESTMENT

☐ SAVINGS

☐ OTHER : _____

SOURCE OF FUNDS: ☐ SALARY / WAGES

☐ INFORMAL INCOME

☐ BUSINESS INCOME

☐ INVESTMENT

☐ ROYALTY / DIVIDENDS

☐ OTHER : _____

FORM CONTINUES ON NEXT PAGE

BANK USE

I certify that the above details have been checked. Customer signature and identification verified. System checked and appropriate action taken for any previous cards on file.

DATE

ACTIONING OFFICER

CHECKING OFFICER

FOR CARD REPLACEMENT / RENEWAL:

ACCOUNT LINKED: ☐ KUNDU ☐ SUMATIN ☐ KIDS SAVING ☐ SME BUSINESS

STOP CARD NUMBER

KIT NUMBER

ISSUED CARD NUMBER

☐ CARD UNLINKED & BLOCKED

☐ CARD UNLINKED & BLOCKED

☐ PIN SET

☐ FOR RENEWALS: CARD SIGHTED & DESTROYED

FOR PIN RESET: ☐ CUSTOMER PIN RESET

SECTION A: FOR CARD REPLACEMENT

- For replacement of expired/ lost/ stolen/ destroyed Sumatin Card a valid School ID or a letter from the Principal must be presented to verify that the customer is still a student and between the ages of 13 - 25 years before a new Sumatin Card is ordered.
- For replacement Kids Savings Card, Parent to provide anyone of the following: birth certificate, clinic book, letter from the School Principal or School ID Card to verify that child is within the ages of 0 - 12 years.

DECLARATION OF LOSS

I/We hereby declare that;

I/we have made a diligent search for the KunduCard/ Sumatin Card/ Kids Savings Card/ SME VISA Card/ VISA Debit Card but am unable to locate it. The present nominated account will apply to the new KunduCard/ Sumatin Card/ Kids Savings Card/ SME VISA Card/ BSP First Platinum/ BSP Priority Silver/ VISA Debit Classic. If the lost/ stolen/ damaged KunduCard/ Sumatin Card/ Kids Savings Card/ SME VISA Card/ BSP First Platinum/ BSP Priority Silver/ VISA Debit Classic is recovered. I shall return it to the Bank.

CONDITION OF RE-ISSUE

I/we request that the Bank issue me/us a new KunduCard/ Sumatin Card/ Kids Savings Card/ SME VISA Card/ VISA Debit Card to access the account/s nominated below by the use of a Card and Personal Identification Number(PIN) in an Electronic Banking Terminal, I/we acknowledge receipt of the banks current Electronic Banking condition and VISA Debit Card Terms & Conditions of use which I/we have read, understood and hereby accept and agree to be bound to the stated conditions details therein and as amended from time to time in the future.

☐ I/ We understand that a lost/ stolen card incurs a fee. I/ We therefore authorise BSP to debit from my/ our account for the Replacement card fee.

☐ I/ We confirm that the account balance is higher than the Replacement card fee.

CUSTOMER STATEMENT & DECLARATION

BSP Financial Group Limited (BSP) advises that we may disclose your personal information: (1) to other organisations to help us assess financial risk or to recover debt; (2) credit reference agencies; (3) with other members of the BSP Group including, agents, subsidiaries, advisers, consultants or other service providers; (4) with the regulator(s) or state agencies in any jurisdiction that BSP may, in its absolute discretion, consider necessary or appropriate; (5) with other organisations to assist BSP in complying with its obligations in respect of sanctions, anti-money laundering, counter-terrorism financing and proceeds of crime; and (6) with the United States Internal Revenue Service to assist us in compliance with our obligations under our arrangement regarding the Foreign Account Tax Compliance Act (FATCA).

☐ Tax Compliance Act Consent. I consent to BSP disclosing my information under FATCA.

I confirm the details in this application may be relied on as it is my current information, and the details completed in this form are true and accurate and would replace any prior information BSP might currently hold.

I have read and understood the above set out disclosure and this declaration as set out on this form. I consent to BSP processing and disclosing my personal data. I acknowledge that I have read and understood the relevant Terms & Conditions, and where I have opted to link a Kundu Card, and/or a VISA Debit Card to my account(s) I confirm that I have read and understood the related Terms & Conditions and by executing this document, I accept and agree to be bound by them.

Where this is my personal account, I acknowledge that I, through my signature, am the only authority recognised on my account. Where this is a joint account, we acknowledge that we, through our signature, are the authorities recognised on our account.

PRIMARY ACCOUNT HOLDER SIGNATURE

JOINT ACCOUNT HOLDER SIGNATURE (IF APPLICABLE)

CUSTOMER CONFIRMATION

☐ I HAVE RECEIVED & ACTIVATED MY CARD

OR

☐ I HAVE SUCCESSFULLY RESET MY PIN

PRIMARY ACCOUNT HOLDER SIGNATURE

JOINT ACCOUNT HOLDER SIGNATURE (IF APPLICABLE)